



UTAH DEPARTMENT *of*
ENVIRONMENTAL QUALITY
**WASTE MANAGEMENT
& RADIATION CONTROL**

Community Portal User Guide

“LPR” refers to License, Permit, and Registration

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Login Page

Note: The latest stable version of the following browsers are supported for use with the Community Portal:

Microsoft Edge Chromium

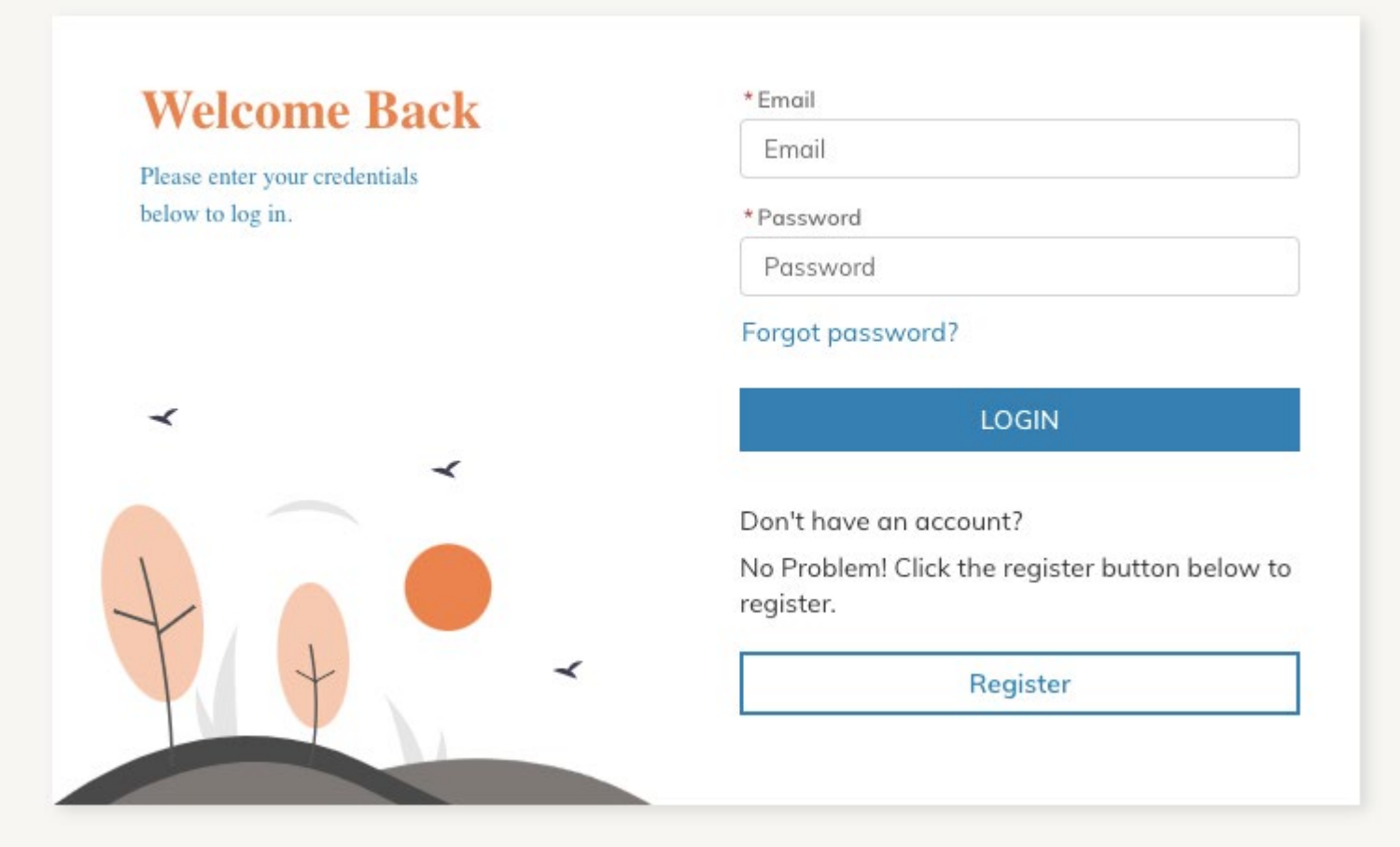
Google Chrome

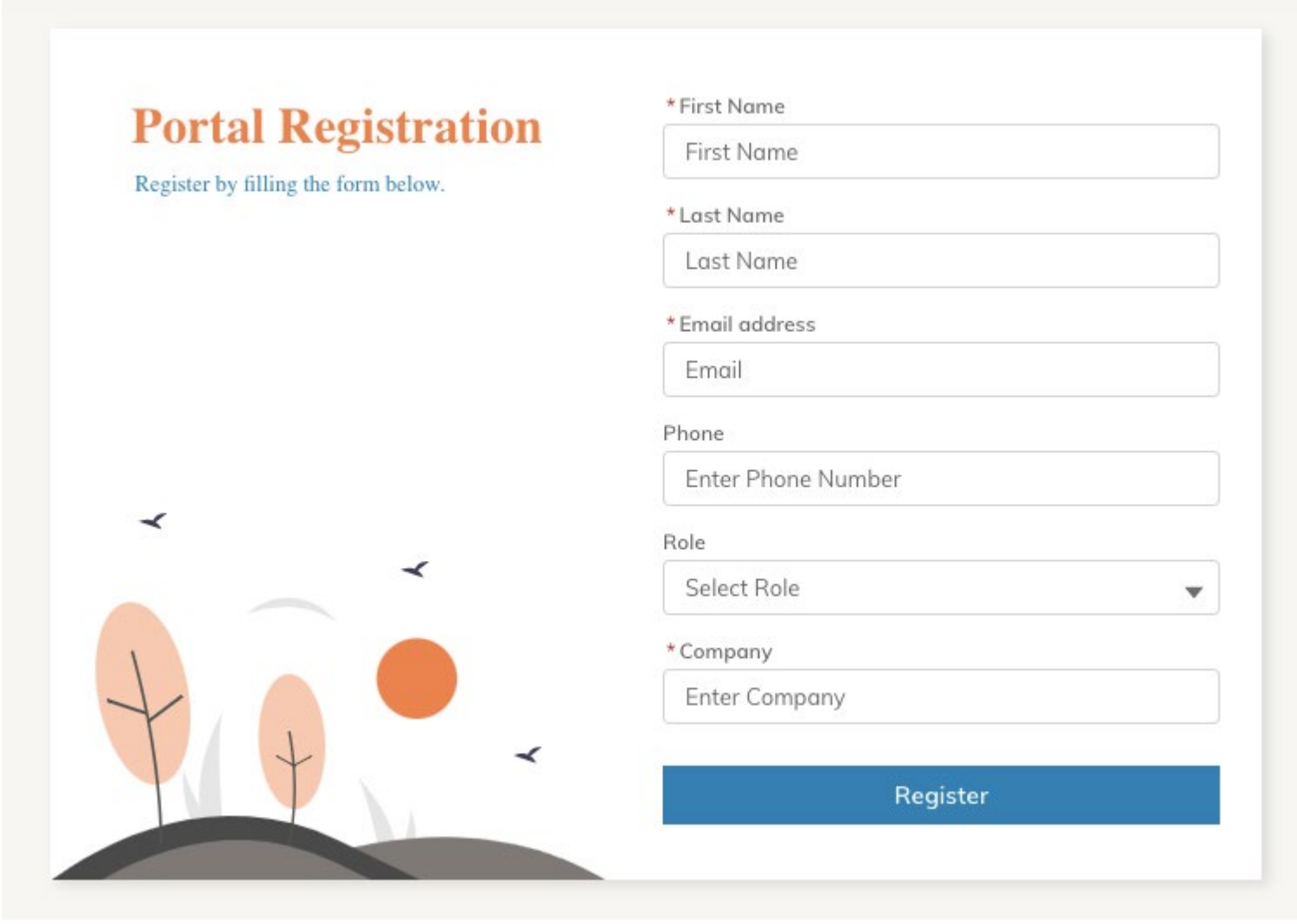
Mozilla Firefox

Apple Safari

Register as Portal User

1	To register as a Portal User, users will need to navigate to the following link: https://utdeq-dwmrc.force.com/s/login/ Once they navigate to the link, they will see the screen below and would need to click on the “Register” button.
---	--

	
2	After clicking on the Register button, the user will be prompted to fill in the required information for registration. Please fill in the details and click on Register.



Portal Registration
Register by filling the form below.

* First Name
First Name

* Last Name
Last Name

* Email address
Email


Phone
Enter Phone Number

Role
Select Role ▼

* Company
Enter Company

Register

3 | After a successful Registration, the user will receive a confirmation email and will see the message below.

	
4	<p>A welcome email will be sent to the user. To activate the account, users should access the welcome email and click on the link to continue with the registration process. See the sample email below. Do Not Attempt to use the links shown below to access the Community Portal.</p>
<div style="border: 1px solid #ccc; padding: 10px;"> <p>Sandbox: Welcome to UT DWMRC Portal Inbox x</p> <hr/> <p>UT DWMRC Portal via isjuhxywmjpg4.3j-8mfzuaa.cs124.bnc.sandbox.salesforce.com 11:22 AM (47 minutes ago) ☆</p> <p>to sushma.tuladhar+522@mtxb2b.com</p> <p>Hi Simi,</p> <p>Welcome to UT DWMRC Portal! To get started, go to https://utdequat-dwmrc.cs124.force.com/login?c=YJ2mjZB9_zRNp7OYn0460K2gsMUR7FOTsw0RxSqSETbVG7vYJfcObnDeFN93rUMzQqbpFBBupRhRdysDScIAaTifaJAn0VQ8A7G1a0ZDnSxh8KaaEBz6qlzuUJyKyPB_7s.Pj6AYIYrks20yLV9I4dNrlEf8sJBUzqE3UkRTY4ar.KF83amhMt2vxfGDzMYgRnIIpNzUpmHEWN4jQMKggDkBJKyRQ%3D%3D</p> <p>Username: sushma.tuladhar+522@mtxb2b.com</p> <p>Thanks, Utah Department of Environmental Quality</p> </div>	
5	<p>The user will be redirected to the page where a password must be generated. Please follow the instructions and create a password for your account.</p>

6

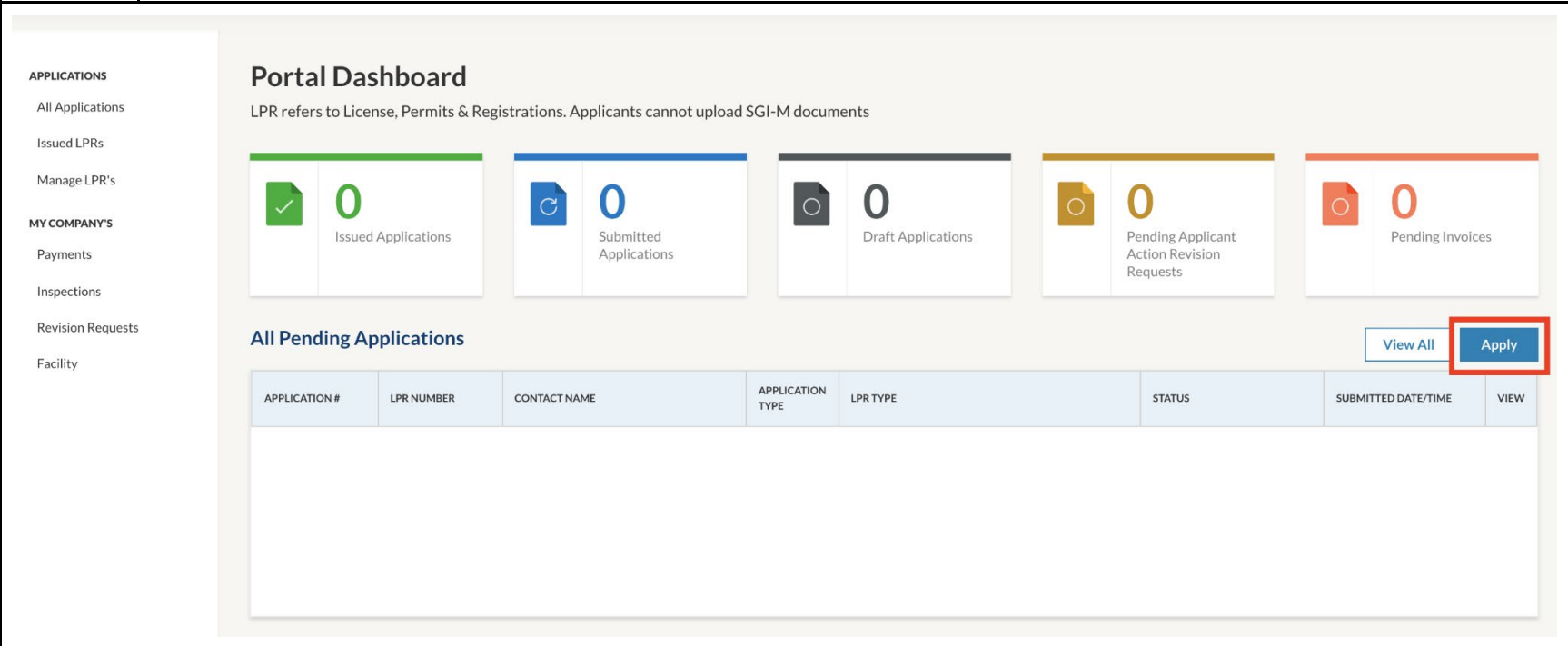
After the user generates the password for their account, they will be redirected to the Home Page of the Portal. Users

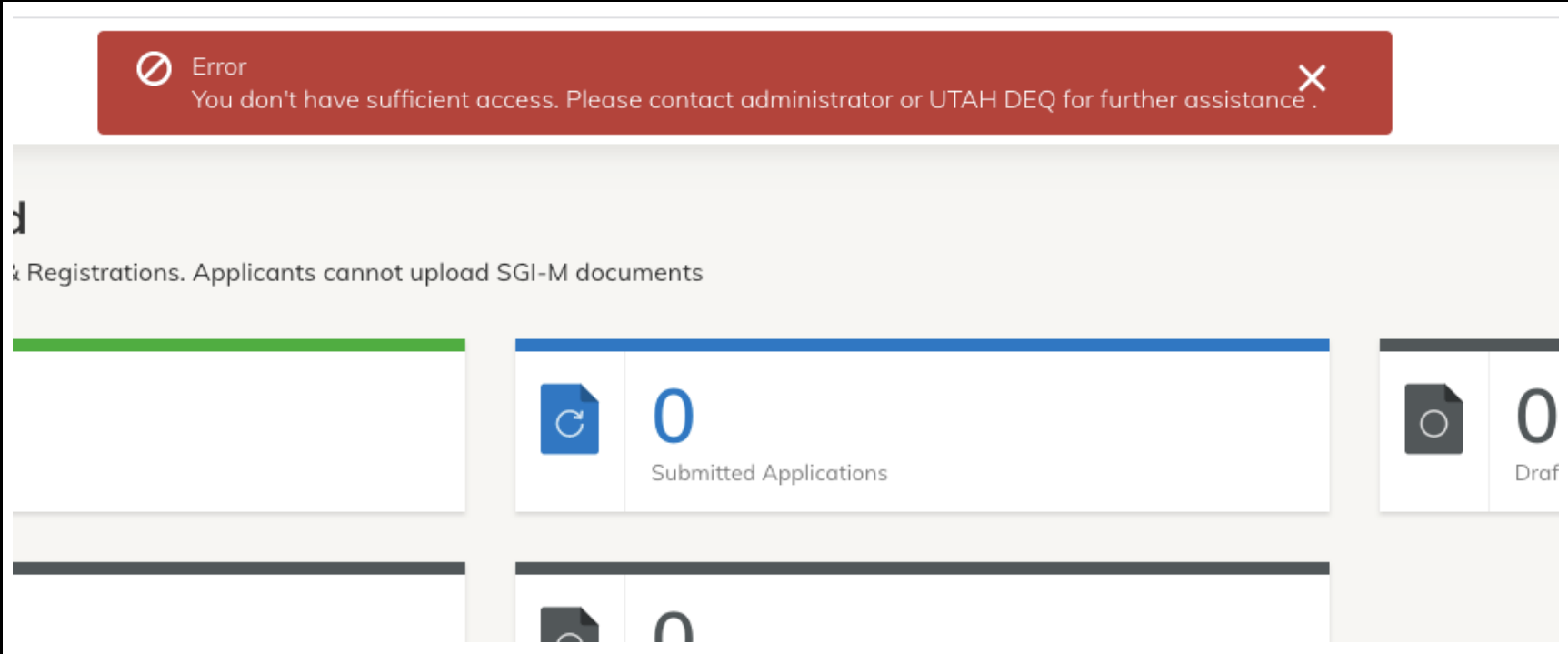
should navigate to the “My Profile” tab on top right where they need to complete the information on the page to continue with the portal. Click on “Edit,” fill in the information and then click on “Save” to update the changes


My Profile

* First Name <input type="text" value="Sushma"/>	* Last Name <input type="text" value="Tuladhar"/>
* Email <input type="text" value="sushma.tuladhar+999@mtxb2b.com"/>	Username <input type="text" value="sushma.tuladhar+999@mtxb2b.com"/>
* Role <input type="text" value="Owner"/>	Company <input type="text" value="Rita testing"/>
* Phone Number <input type="text" value="(333) 333-3333"/>	* Job Title <input type="text" value="Owner"/>
* Mailing Street <input type="text" value="222 Testing Drive"/>	Mailing City <input type="text" value="Frisco"/>
Mailing State <input type="text" value="TX"/>	Mailing Zipcode <input type="text" value="75060"/>
Mailing Country <input type="text" value="USA"/>	

Apply for New License, Permit, or Registration (LPR)

1	<p>Create a New Application</p> <p>The user can apply for a new License, Permit or Registration (LPR) from the home page of the community portal. Click on “Apply” to create a new application.</p>																
 <p>The screenshot shows the 'Portal Dashboard' with a left-hand navigation menu. The main content area displays five summary cards: 'Issued Applications' (0), 'Submitted Applications' (0), 'Draft Applications' (0), 'Pending Applicant Action Revision Requests' (0), and 'Pending Invoices' (0). Below these is a section titled 'All Pending Applications' with a table and two buttons: 'View All' and 'Apply' (highlighted with a red box). The table has the following structure:</p> <table border="1"> <thead> <tr> <th>APPLICATION #</th> <th>LPR NUMBER</th> <th>CONTACT NAME</th> <th>APPLICATION TYPE</th> <th>LPR TYPE</th> <th>STATUS</th> <th>SUBMITTED DATE/TIME</th> <th>VIEW</th> </tr> </thead> <tbody> <tr> <td colspan="8"> </td> </tr> </tbody> </table>		APPLICATION #	LPR NUMBER	CONTACT NAME	APPLICATION TYPE	LPR TYPE	STATUS	SUBMITTED DATE/TIME	VIEW								
APPLICATION #	LPR NUMBER	CONTACT NAME	APPLICATION TYPE	LPR TYPE	STATUS	SUBMITTED DATE/TIME	VIEW										
2	<p>Once the user clicks on the Apply button, the user will be redirected to the page where they can add a new facility and user details. If the user is applying for the first time, they will get a message like the message shown below:</p>																

	
3	Users will need to click on “Contact Us” at the top of the page and contact the appropriate program manager to have their Level of Access set up. After the Level of Access is set up the user can login and click the Apply button and continue with their application.



[Home](#)
[Contact Us](#)
[My Profile](#)
Henry Hill

APPLICATIONS


- All Applications
- Issued LPRs
- Manage LPR's

MY COMPANY'S

- Payments
- Inspections
- Revision Requests
- Facility


Portal Dashboard

LPR refers to License, Permits & Registrations. Applicants cannot upload SGI-M documents




0

Issued Applications




0

Submitted Applications




0

Draft Applications



0

Pending Applicant Action Revision Requests



0

Pending Invoices

All Pending Applications

[View All](#)
[Apply](#)

APPLICATION #	LPR NUMBER	CONTACT NAME	APPLICATION TYPE	LPR TYPE	STATUS	SUBMITTED DATE/TIME	VIEW

APPLICATIONS

- All Applications
- Issued LPRs
- Manage LPR's

MY COMPANY'S









- Payments
- Inspections
- Revision Requests
- Facility

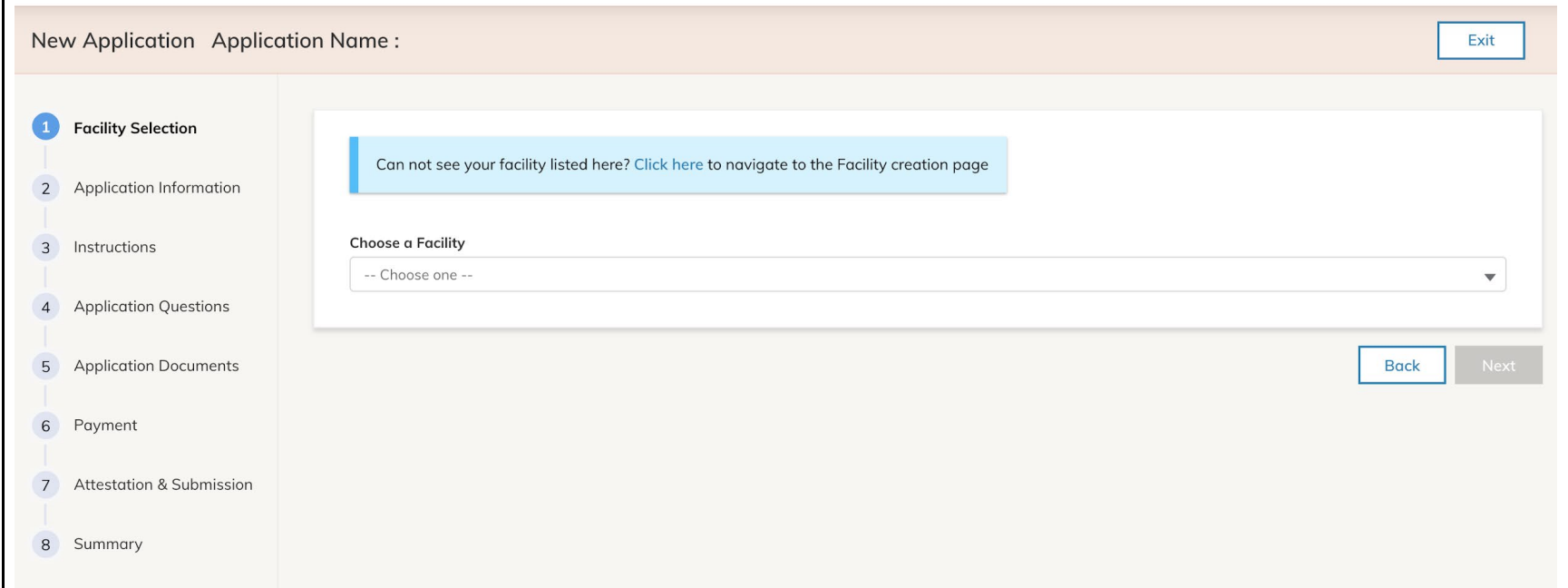
Contact Us

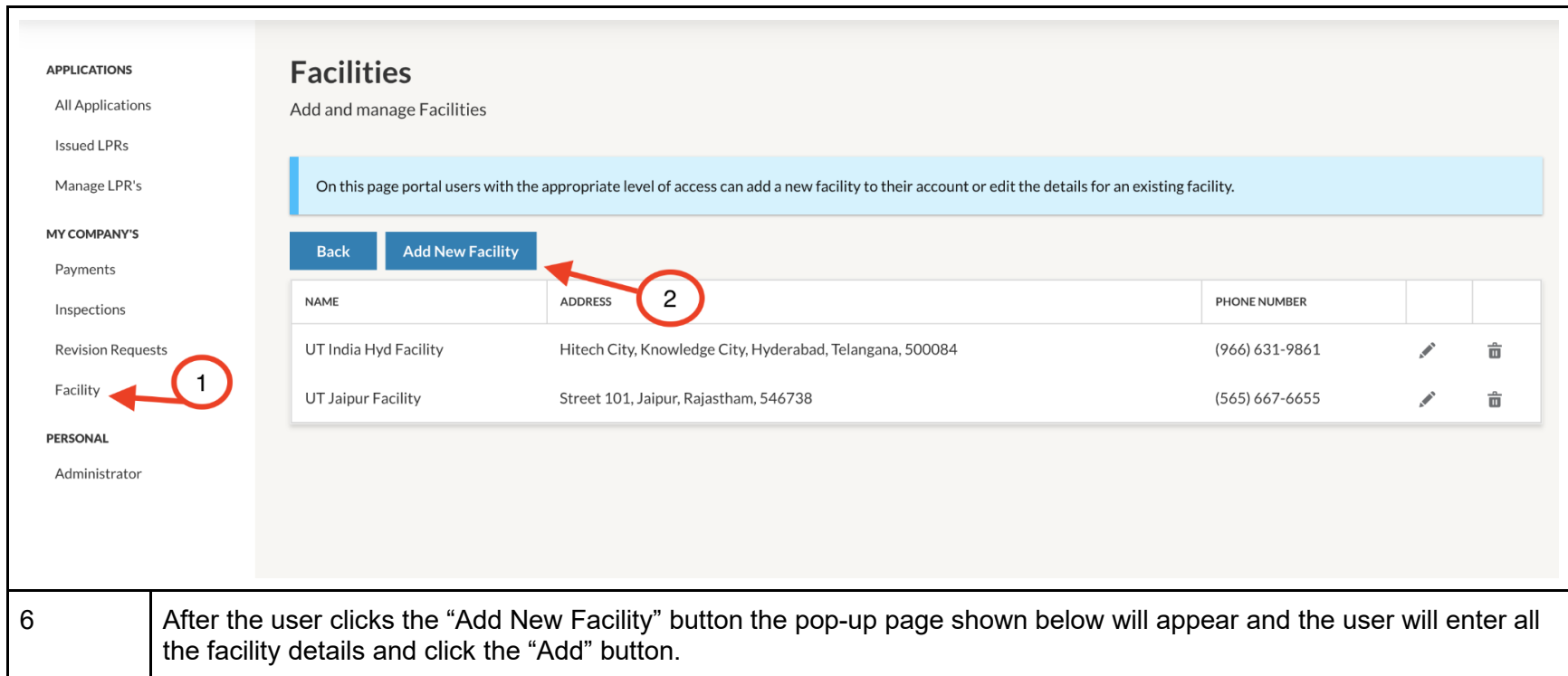
Should you have any questions regarding your interactions within the Community Portal, please contact the appropriate individual listed below.

Mailing Address : Utah Division of Waste Management and Radiation Control PO Box 144880 Salt Lake City, Utah 84114-4880

Building Address : Utah Division of Waste Management and Radiation Control Multi-Agency State Office Building Second Floor 195 North 1950 West Salt Lake City, Utah 84116

 Uranium Mills/Radioactive Materials Manager : Phil Goble Phone : 801-536-4044 Email : pgoble@utah.gov	 Hazardous Waste/Used Oil Manager : Deborah Ng Phone : 801-536-0218 Email : dng@utah.gov	 Low-Level Radioactive Waste Manager : Otis Willoughby Phone : 801-536-0220 Email : owilloughby@utah.gov	 Generator Site Access Permits Manager : Kaci McNeill Phone : 801-536-0228 Email : kmcneill1@utah.gov
 Radioactive Materials/X-ray Reciprocity Manager : Alyssa Stringham Phone : 801-536-4002 Email : dwmrcreciprocity@utah.gov	 Solid Waste/Waste Tires/Recycling Market/Development Zones Manager : Brian Speer Phone : 801-536-0219 Email : bspeer@utah.gov	 X-ray Manager : Tom Ball Phone : 801-536-0251 Email : tball@utah.gov	 Corrective Action Manager : Brad Maulding Phone : 801-536-0205 Email : bmaulding@utah.gov





4	<p>The user can choose a facility from the drop down as shown below then skip to step 8. If the user is logged in for the first-time, the user has to click on “Click here” in the blue notification bar to add a facility to the user’s account.</p>
	
5	<p>Add New Facility</p> <p>Once the user clicks on “Click here”, the user will be redirected to the page where they can add a new facility by clicking on the “Add New Facility” button.</p>



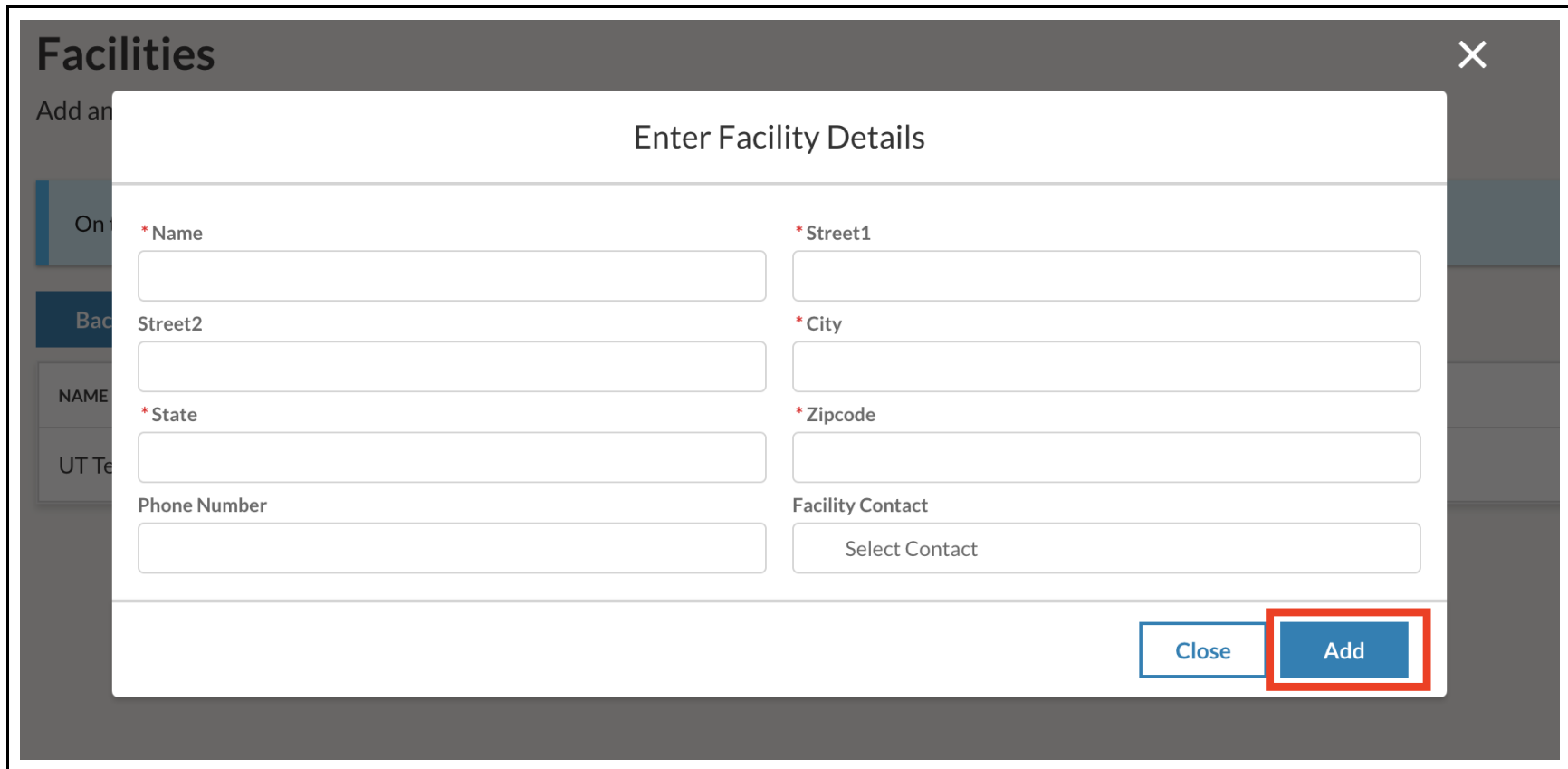
Facilities
Add and manage Facilities

On this page portal users with the appropriate level of access can add a new facility to their account or edit the details for an existing facility.

[Back](#) [Add New Facility](#)

NAME	ADDRESS	PHONE NUMBER		
UT India Hyd Facility	Hitech City, Knowledge City, Hyderabad, Telangana, 500084	(966) 631-9861		
UT Jaipur Facility	Street 101, Jaipur, Rajastham, 546738	(565) 667-6655		

6 After the user clicks the “Add New Facility” button the pop-up page shown below will appear and the user will enter all the facility details and click the “Add” button.



Facilities ×

Add an

Enter Facility Details

* Name

* Street1

Street2

* City

* State







* Zipcode

Phone Number

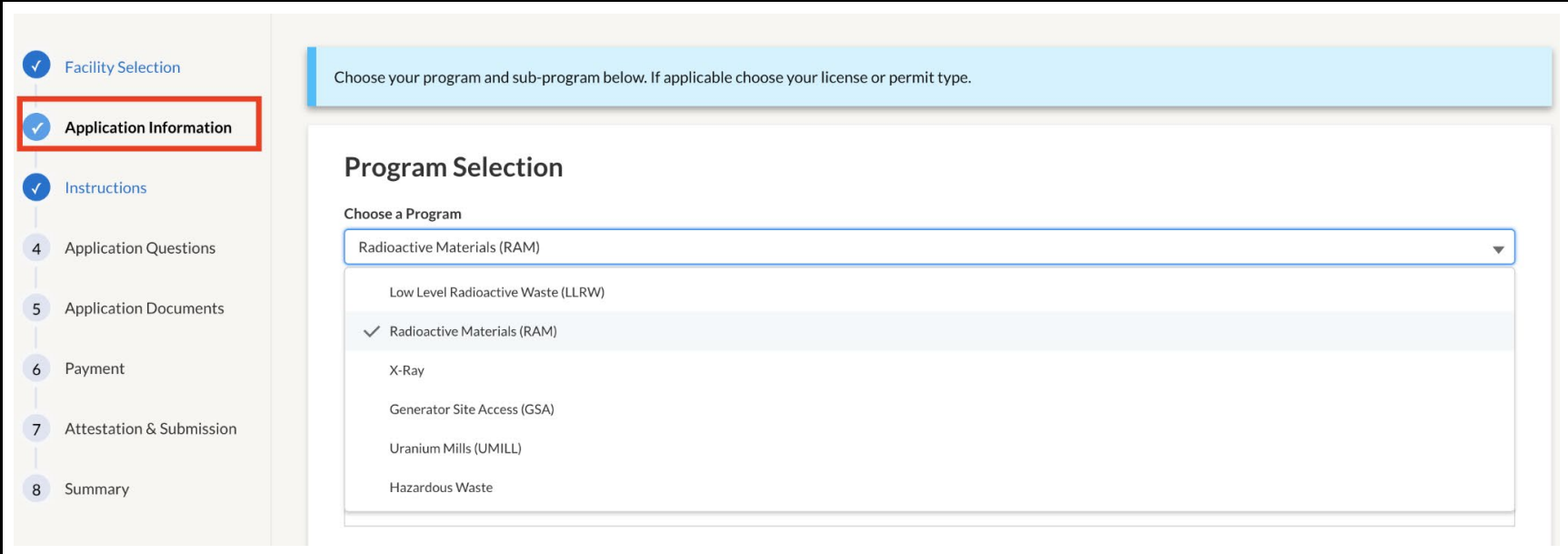
Facility Contact

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Once the facility is added, the user will see the following page. Click on the “Home” tab at the top of the page and click the “Apply” button again.

<p>APPLICATIONS</p> <ul style="list-style-type: none"> All Applications Issued LPRs Manage LPR's <p>MY COMPANY'S</p> <ul style="list-style-type: none"> Payments Inspections Revision Requests Facility <p>PERSONAL</p> <ul style="list-style-type: none"> Administrator 	<h2>Facilities</h2> <p>Add and Manage Facilities</p> <p>On this page portal users with the appropriate level of access can add a new facility to their account or edit the details for an existing facility.</p> <p>Back Add New Facility</p> <table border="1"> <thead> <tr> <th>NAME</th> <th>ADDRESS</th> <th>PHONE NUMBER</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>UT Test Facility</td> <td>Albert Cross, Salt Lake, Utah, 10001</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	NAME	ADDRESS	PHONE NUMBER			UT Test Facility	Albert Cross, Salt Lake, Utah, 10001			
NAME	ADDRESS	PHONE NUMBER									
UT Test Facility	Albert Cross, Salt Lake, Utah, 10001										
<p>8</p>	<p>The user will see the new facility added to the drop-down on the facility selection page. Select the facility and click "Next" to continue with the application process.</p>										

<p>New Application - Application Name : Exit</p>	
<ul style="list-style-type: none">1 Facility Selection2 Application Information3 Instructions4 Application Questions5 Application Documents6 Payment7 Attestation & Submission8 Summary	<div style="border: 1px solid #ccc; padding: 10px;"><p>Can not see your facility listed here? Click here to navigate to the Facility creation page</p><p>Choose a Facility</p><div style="border: 1px solid #ccc; padding: 5px;"><p>-- Choose one --</p><p>UT India Hyd Facility - Hitech City, Knowledge City, Hyderabad, Telangana, 500084</p><p>UT Jaipur Facility - Street 101, Jaipur, Rajastham, 546738</p></div></div>
<p>9</p>	<p>Program Selection</p> <p>The user will land on the Application Information page where the user will choose program for which they are applying for an LPR. See the example below.</p>



10

If the specific program that the user is applying to has a subprogram and LPR types, the user can choose it from the drop-down list as shown below. The user will also need to select License or Permit type if applicable. If the program does not have the sub-program, the user can proceed and click “Save and Next”.

Choose your program and sub-program below. If applicable choose your license or permit type.

Program Selection

Choose a Program

Radioactive Materials (RAM)

Choose a sub-program

- RAM Specific License
- RAM Reciprocal Recognition of Licenses
- RAM Registration of a Generally Licensed Device
- Test Only

License Types

	CLASSIFICATION NAME	CLASSIFICATION DESCRIPTION	AMOUNT
<input checked="" type="radio"/>	Portable Gauge		\$440
<input type="radio"/>	Fixed Gauges		\$440

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Instructions for Applicants

The user will land on the Instructions page (see the example below) where they can review step by step instructions about the LPR that they are applying for. When ready the user can click "Save and Next" to move to the next step.

<ul style="list-style-type: none"> ✓ Facility Selection ✓ Application Information 3 Instructions 4 Application Questions 5 Application Documents 6 Payment 7 Attestation & Submission 8 Summary 	<h3>Instructions</h3> <p>Complete all applicable items. Use supplemental sheets where necessary. Upon approval of this application, the applicant will receive a Radioactive Material License, issued in accordance with the requirements contained in the current Radiation Control Rules as adopted by the Board.</p> <p>STEP 1: To apply for a radioactive materials license to use Portable Gauges, please use the current version of the U.S. Nuclear Regulatory Commission's License Guidance Document. Please note that revisions are made to these guidance documents periodically; therefore, please download the document instead of using a saved version. "NUREG-1556, Volume 1, Consolidated Guidance About Materials Licenses, Program-Specific Guidance About Portable Gauges." Download a copy of the guidance document and a delegation of authority form, if necessary. Complete a Delegation of Authority form for each individual who is to act on behalf of the licensee, but who is not a member of management. Ensure that a member of management signs the documents or an individual with a completed Delegation of Authority signs the documents. Gather the information requested by the guidance document and submit the requested information by entering and or uploading the requested</p>
<p>12</p>	<h3>Application Questions</h3> <p>The user will land on the "Application Questions" page where they will enter all the details of their LPR. The screenshot below is an example taken from a Radioactive Materials License Application. The user might be required to enter information like the following depending on the LPR type:</p> <ul style="list-style-type: none"> ● Business Name registered with the Department of Commerce Division of Corporations and Commercial Code ● Doctor's Name ● Facility Mailing Address ● Address of Location of Use ● Name of individual to be contacted for this application ● Facility Contact ● Name of Individual(s) responsible for radiation safety program. ● Add X-ray Machine(s) ● Add New Source(s) and Device(s) ● Purpose for which radiation material will be used. <p>After entering the required information, the user will click on "Save and Next".</p>

- ✓ Facility Selection
- ✓ Application Information
- ✓ Instructions
- 4 **Application Questions**
- 5 Application Documents
- 6 Payment
- 7 Attestation & Submission
- 8 Summary

Please complete all required fields.

Application Questions

* Business Name registered with the Department of Commerce Division of Corporations and Commercial Code

* Facility Mailing Address

MAILING ADDRESS STREET 1	MAILING ADDRESS CITY	MAILING ADDRESS STATE	MAILING ADDRESS ZIPCODE	
No records found				

Add a Address

* Address of Location of Use (List Primary Use Location first WITHIN THE STATE OF UTAH)

LOCATION OF USE STREET 1	LOCATION OF USE STREET 2	LOCATION OF USE CITY	LOCATION OF USE STATE	LOCATION OF USE ZIPCODE	NAME OF LOCATION OF USE (DOES NOT HAVE TO BE CORPORATION NAME)	
No records found						

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Application Documents

The user will land on the “Application Documents” page shown below where they can upload any documents required or necessary for the LPR. Multiple documents can be uploaded. The maximum file size for each document is 2 GB. Once uploaded click “Save and Next”.

Please upload any and all documents required for this application.

Application Documents

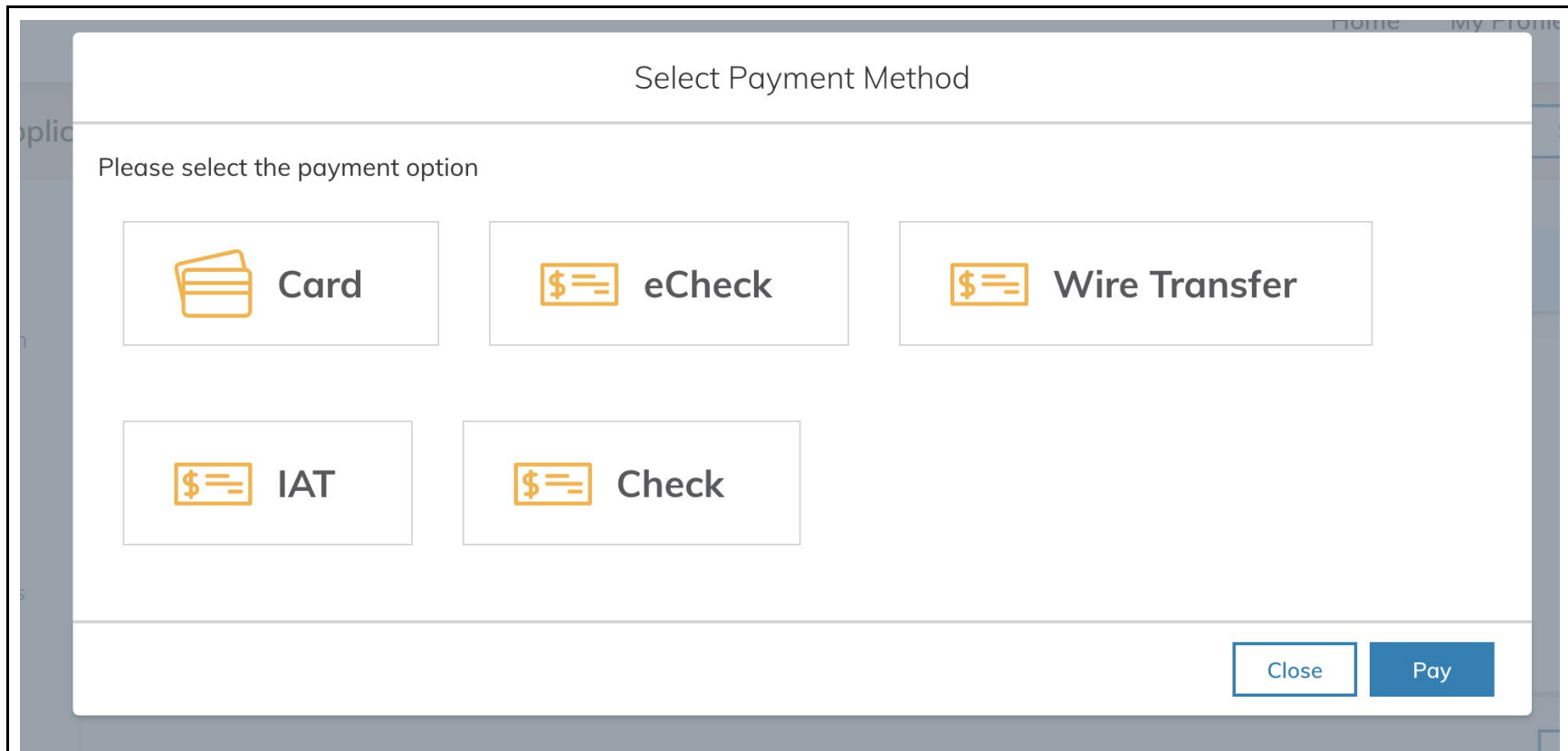
DOCUMENT NAME	UPLOAD ACTION	UPLOADED DOCUMENTS	EXTERNAL COMMENTS
Supplemental Documents - You may attach 1 or more documents in the following formats: JPG, JPEG, PNG, * PDF, XLS, XLSX, DOC, or DOCX. Max document size is 2 GB per document. Call the Division if you have documents that exceed this size 801-536-0200.	<input type="button" value="Upload Files"/> Or drop files	Testing doc.pdf	

Back Save and Next

14

Payment Methods


The user will land on the Payment page. If payment is not required, the page will say this, and the User can click “Save and Next” to move to the next step. If payment is required, the User must click the “Pay” button and the popup window shown below will open where they are able to select the payment method they want to use to pay for the application. Payment **MUST** be received by the Division before the user can complete the application process and submit their application. If the user chooses Card or eCheck as the payment method and clicks “Pay” the user will be navigated to the Utah DEQ payment portal shown at step 15 below. If the user chooses Wire Transfer, IAT or Check they will be required to enter additional information prior to clicking “Pay”. Once payment is received by the Division the user will receive an email informing them that payment has been received and they can continue with their application.





HOME My Profile


Select Payment Method


Please select the payment option

 Card

 eCheck

 Wire Transfer

 IAT

 Check

Close Pay

15

In the Utah DEQ payment portal, users will provide the necessary information for processing the payment, such as:

- Credit Card Information
- eCheck information
- Account Holder Information

Once users have verified their information and clicked “Yes” their payment is submitted.



Credit Card Payment

Item	Quantity	Item Amount	Total
1	1	\$440.00	\$440.00
Total Amount:			\$440.00

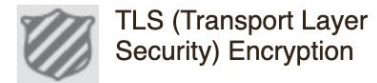
Credit Card Information

Card Number:*

CVV Number:*

Expiration Date:* /

How We Keep You Secure



When you see URLs with 'HTTPS', the 'S' stands for secure, and indicates that data is being transmitted securely between our servers and your browser. TLS is a widely used protocol designed to transport data securely between a client and a server and it has replaced SSL. The use of TLS enables the encryption of sensitive information during an online transaction. Information sent via TLS can no longer be read as plain text.



16	Users will receive an email confirmation after the payment is successful. See the example below. After completing payment in the Utah DEQ payment portal, the user will be returned to the Payment page and can click “Save and Next”.
----	--

Credit Card Payment Receipt

Your payment was successfully processed.

Item	Quantity	Item Amount	Total
	1	\$440.00	\$440.00
Total Amount:			\$440.00

Payment Processing Details

Order Number: a043J000002sCfbQAE
Date of Transaction: Feb 12, 2021
Amount Paid: \$440.00
Cardholder's Name: Sammy
Credit Card Number: *****1111
Credit Card Type: Visa
Amount Charged: \$440.00

<p>17</p>	<p>Attestation & Submission</p> <p>The user will land on the Attestation and Submission page. Users must read the Attestation statements then click on the attestation checkbox to proceed with the application. Clicking the attestation checkbox is equivalent to signing the users name on a paper application and is legally binding. Once the attestation checkbox is checked the “Save and Next” button will become active, and the user can click it to proceed to the Summary step.</p>
<p>18</p>	<p>Summary</p> <p>The user will land on the Summary page shown below which is the final step in the application process. Here the user is able to review all the details that the user has entered throughout the application. Once the user has verified and is satisfied that they have entered all the correct and accurate information they can click the “Submit” button to submit their application.</p>

- ✓ Facility Selection
- ✓ Application Information
- ✓ Instructions
- ✓ Application Questions
- ✓ Application Documents
- ✓ Payment
- ✓ Attestation & Submission
- 8 Summary

Summary

Business Name registered with the Department of Commerce Division of Corporations and Commercial Code	RAM demo
If the applicant/licensee will be using radioactive materials at temporary jobsites, please check this box.	
A Commitment or Training Program for authorized personnel will be provided at the Application Documents step as requested in the NUREG license guidance applicable for this type of license application.	
Purpose for which radioactive material will be used. If there is not enough space below please upload a document with the complete information at the Application Documents step.	Demo

Facility Mailing Address

MAILING ADDRESS STREET 1	MAILING ADDRESS STREET 2	MAILING ADDRESS CITY	MAILING ADDRESS STATE	MAILING ADDRESS ZIPCODE
1400 West 4th Street		Coffeyville	Kansas	67337

- [Application Information](#)
- [Instructions](#)
- [Application Questions](#)
- [Application Documents](#)
- [Payment](#)
- [Attestation & Submission](#)
- 8
[Summary](#)

Name of Individual(s) responsible for radiation safety program. Training records and other documents required for RSOs and ARSOs must be uploaded for submission on the next page.

SALUTATION	FIRST NAME	LAST NAME	PHONE	EMAIL	TITLE	ROLE
	Test	Test		test@test.com	SC	

Documents

DOCUMENT NAME	UPLOADED DOCUMENTS	EXTERNAL COMMENTS	INTERNAL COMMENTS
Supplemental Documents - You may attach 1 or more documents in the following formats: JPG, JPEG, PNG, PDF, XLS, XLSX, DOC, or DOCX. Max document size is 2 GB per document. Call the Division if you have documents that exceed this size at 801-536-0200.	Testing doc.pdf		

Payment Information

PAYMENT ID	AMOUNT	PAYMENT MODE	STATUS
T-615106	\$440	Check	Paid

Back
Submit

19

After the successful submission of the application, the user will see the following message. The user can click on “Click Here” to navigate back to the portal.



Thank You for Submitting the Application.
[Click here](#) to redirect to Dashboard.

Portal Dashboard

Applications

1	<p>On the home page, the user can click on the “All Applications” navigation tab and see all the applications that the user has created and their status. If the user has an extensive list they can also search for a specific application. All the applications that are recently created by the user will be visible to the user.</p>																		
<table border="1"> <thead> <tr> <th>APPLICATION #</th> <th>LPR NUMBER</th> <th>CONTACT NAME</th> <th>APPLICATION TYPE</th> <th>LPR TYPE</th> <th>STATUS</th> <th>SUBMITTED DATE/TIME</th> <th>EXPIRATION DATE</th> <th>VIEW</th> </tr> </thead> <tbody> <tr> <td>A-607776</td> <td></td> <td>UT Demo ss</td> <td>New</td> <td>RAM Specific License</td> <td>Submitted</td> <td>2/24/2022, 5:22 AM</td> <td></td> <td></td> </tr> </tbody> </table>		APPLICATION #	LPR NUMBER	CONTACT NAME	APPLICATION TYPE	LPR TYPE	STATUS	SUBMITTED DATE/TIME	EXPIRATION DATE	VIEW	A-607776		UT Demo ss	New	RAM Specific License	Submitted	2/24/2022, 5:22 AM		
APPLICATION #	LPR NUMBER	CONTACT NAME	APPLICATION TYPE	LPR TYPE	STATUS	SUBMITTED DATE/TIME	EXPIRATION DATE	VIEW											
A-607776		UT Demo ss	New	RAM Specific License	Submitted	2/24/2022, 5:22 AM													
2	<p>On the home page, the user can click on the “Issued LPRs” navigation tab and see the LPRs which have been issued. Users can click “Request for Amendment”, “Request for Termination”, “Renew”, “Request for Change”, etc. to make any changes to their current LPR or to terminate the LPR in use. These choices are dependent on the type of LPR. These features can also be accessed on the Portal Dashboard page in the Issued LPRs table.</p>																		

APPLICATIONS

- All Applications
- Issued LPRs
- Manage LPR's

MY COMPANY'S

- Payments
- Inspections
- Revision Requests
- Facility

PERSONAL

- Administrator

All Issued LPRs

Application #

Status Select an Option Clear Search

LPR NUMBER	CONTACT NAME	LPR TYPE	STATUS	SUBMITTED DATE/TIME	EXPIRATION DATE	PRINT	VIEW	ACTION
A-607789	UT Demo ss	RAM Specific License	Issued	2/24/2022, 5:22 AM	2/24/2027			<div style="margin-bottom: 5px;">Request For Amendment</div> <div>Request For Termination</div>

3

Request for Amendment

If the user clicks on “Request for Amendment” he or she lands on the “Application Questions” page of the application flow. Users can edit and make changes to the application and upload new documents. Return to step 12 under Apply for a New LPR for the instructions. On the Summary page, users will be able to submit their amendment request.

Amendment Application - Application Name : A-607790

Save and Exit
Delete

- ✓ Facility Selection
- ✓ Application Information
- ✓ Instructions
- 4 **Application Questions**
- 5 Application Documents
- 6 Payment
- 7 Attestation & Submission
- 8 Summary

Please complete all required fields. Help text

Application Questions

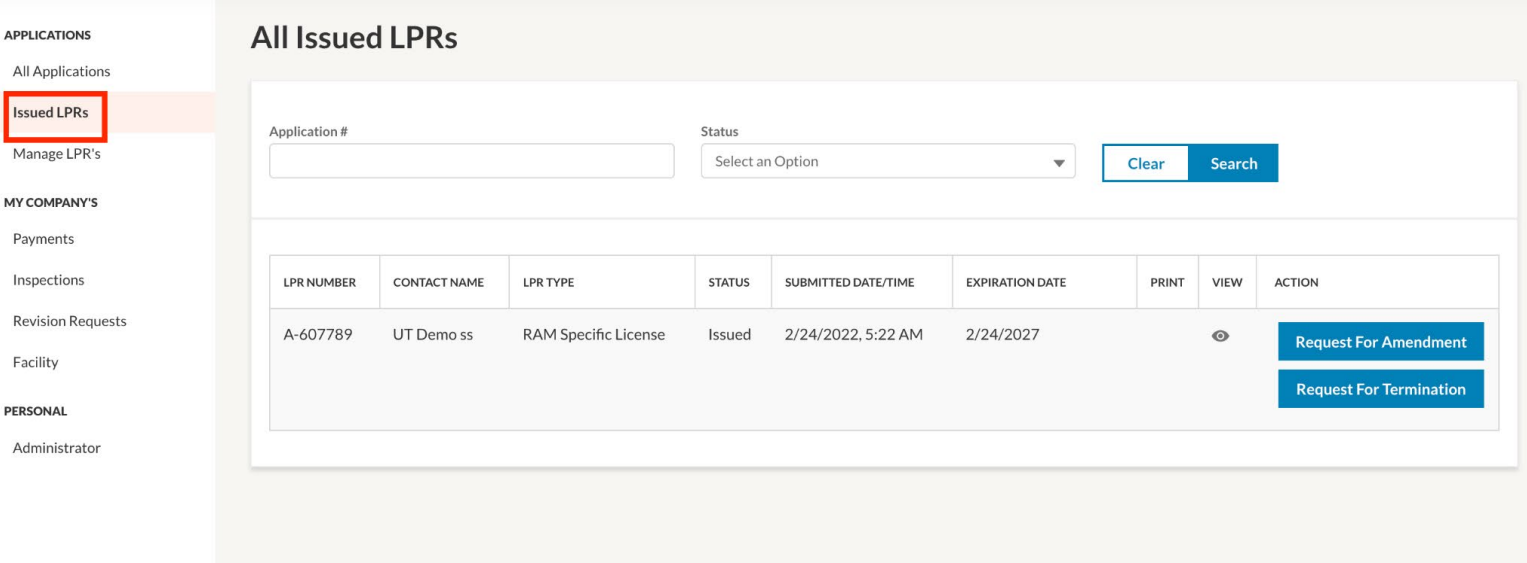
*** Business Name registered with the Department of Commerce Division of Corporations and Commercial Code**

RAM demo

*** Facility Mailing Address**

MAILING ADDRESS STREET 1	MAILING ADDRESS STREET 2	MAILING ADDRESS CITY	MAILING ADDRESS STATE	MAILING ADDRESS ZIPCODE	
1400 West 4th Street		Coffeyville	Kansas	67337	✎ ✖

Add a Address

<p>4</p>	<h2>Request for Termination</h2>  <p>If the user clicks on “Request for Termination” he or she lands on the “Application Questions” page of the application flow. Users are required to fill in the mandatory and other required details in the Application question page. The user will then be directed to the “Application Documents” page, where he or she must upload documents required for termination. On the Summary page, users will be able to submit their termination request.</p>
<p>5</p>	<h2>Manage LPRs</h2> <p>User can manage all their LPRs by clicking the “Manage LPR’s” navigation tab on the left side of the portal. Users can do the following on this page:</p> <ul style="list-style-type: none"> • Apply for a New LPR (This feature can also be accessed on the Portal Dashboard page by clicking the Apply button on the upper right side of the All Pending Applications table.) • Renew an LPR (This feature can also be accessed on the Portal Dashboard page by clicking the Renew button in the Action column of the Issued LPRs table on the row of the LPR to be renewed.) • Cancel an LPR • Withdraw an LPR • Change/Modify/Amend an LPR (These features can also be accessed on the Portal Dashboard page by

clicking the Request for Change or Request for Modification or Request for Amendment buttons in the Action column of the Issued LPRs table on the row of the LPR to be renewed.)

- Delete an LPR

Details about each option follow.

Manage LPR

APPLICATIONS

- All Applications
- Issued LPRs
- Manage LPR's**

MY COMPANY'S

- Payments
- Inspections
- Revision Requests
- Facility

PERSONAL

- Administrator

New LPR
Complete the application form to apply for a LPR. LPR must be approved before work can be done on a job site.
[Apply for new LPR](#)

Renew LPR
Complete the application form to apply for a LPR. LPR must be approved before work can be done on a job site.
[Renew an LPR](#)

Cancel LPR
Request cancel LPR for a LPR that has been issued.
[Cancel an LPR](#)

Withdraw LPR
Request withdraw LPR for a submitted LPR application that has not been issued.
[Withdraw an LPR](#)

Change/Modify/Amend an LPR
Change/Modify/Amend an LPR
[Modify an LPR](#)

Delete LPR
Delete an LPR
[Delete an LPR](#)

6

New LPR

Clicking “Apply for new LPR” will take the user to the new application process where they will land on the facility selection page and continue with their application and fill all the required fields and submit at the summary page.



New LPR

Complete the application form to apply for a LPR . LPR must be approved before work can be done on a job site.

[Apply for new LPR](#)

<ul style="list-style-type: none">1 Facility Selection2 Application Information3 Instructions4 Application Questions5 Application Documents	<div data-bbox="630 276 1512 357" style="border: 1px solid #ccc; padding: 5px; background-color: #e0f0ff; margin-bottom: 10px;">Can not see your facility listed here? Click here to navigate to the Facility creation page</div> <p data-bbox="630 406 798 438">Choose a Facility</p> <div data-bbox="630 438 1827 487" style="border: 1px solid #ccc; padding: 5px; margin-bottom: 10px;">-- Choose one --</div> <div data-bbox="1617 552 1743 609" style="border: 1px solid #007bff; padding: 5px; display: inline-block; margin-right: 10px;">Back</div> <div data-bbox="1743 552 1869 609" style="background-color: #6c757d; color: white; padding: 5px; display: inline-block;">Next</div>
<p>7</p>	<p>Renew LPR</p> <p>Clicking “Renew an LPR” will take the user to the “All Applications” page where the user is able to search for their application and renew it if the “Renew” button has been enabled.</p>

Renew LPR

Complete the application form to apply for a LPR . LPR must be approved before work can be done on a job site.

[Renew an LPR](#)

APPLICATIONS

- All Applications
- Issued LPRs
- Manage LPR's

MY COMPANY'S

- Payments
- Inspections
- Revision Requests
- Facility

PERSONAL

- Administrator

All Applications

Application Name

Status Select an Option Clear Search

APPLICATION NAME	CONTACT NAME	LPR CONFIG	STATUS	ACTION
A-232193	Samiksha Bhatnagar	Qualified Experts (QEs)	Issued	Renew
A-232116	Samiksha Bhatnagar	RAM Registration of a Generally Licensed Device	Issued	Renew
A-232111	Samiksha Bhatnagar	X-Ray Machine Registration	Issued	Renew
A-232021	Sonal Test AgarwalUAT	X-Ray Machine Registration	Issued	Renew

8

Cancel LPR

Clicking “Cancel an LPR” will take the user to the “All Issued LPRs page where the user is able to see the status of their application(s). Users can click on the “Request for Termination” to cancel the LPR.

Version 3

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Cancel LPR

Request cancel LPR for a LPR that has been issued.

Cancel an LPR

APPLICATIONS

- All Applications
- Issued LPRs
- Manage LPR's

MY COMPANY'S

- Payments
- Inspections
- Revision Requests
- Facility

PERSONAL


- Administrator

All Issued LPRs

Application #

Status Select an Option

Clear Search

LPR NUMBER	CONTACT NAME	LPR TYPE	STATUS	SUBMITTED DATE/TIME	EXPIRATION DATE	PRINT	VIEW	ACTION
A-607789	UT Demo ss	RAM Specific License	Issued		2/24/2027			Request For Termination

9

Withdraw LPR

Clicking “Withdraw an LPR” will take the user to the “All Applications” page where users are able to see a list of their LPRs or search for a specific LPR and withdraw the application. This applies only to applications that have not been Issued.



Withdraw LPR

Request withdraw LPR for a submitted LPR application that has not been issued.

[Withdraw an LPR](#)

APPLICATIONS

All Applications

Issued LPRs

Manage LPR's

MY COMPANY'S

Payments

Inspections

Revision Requests

Facility

PERSONAL

Administrator

All Applications

Application Name

Status Select an Option Clear Search

APPLICATION NAME	CONTACT NAME	LPR CONFIG	STATUS	ACTION
A-232216	Samiksha Bhatnagar	RAM Specific License	Submitted	Withdraw
A-232215	Samiksha Bhatnagar	RAM Reciprocal Recognition of Licenses	Submitted	Withdraw
A-232201	Samiksha Bhatnagar	Assemblers	Submitted	Withdraw
A-232186	Samiksha Bhatnagar	Assemblers	Submitted	Withdraw
A-232185	Samiksha Bhatnagar	Qualified Experts (QEs)	Submitted	Withdraw
A-232143	Samiksha Bhatnagar	Qualified Experts (QEs)	Submitted	Withdraw

10

Amend/Change/Modify LPR

Clicking “Modify an LPR” will take the user to the “All Applications” page where users will see a list of all their issued applications, or they can search for their application, and they can click on the appropriate action in the Action column. Users are taken to the “Application Instructions” page of the application flow. Users can edit and make changes to the application and upload new documents. Return to step 12 under Apply for a New LPR for the instructions. On the Summary page, users will be able to submit their request.



Change/Modify/Amend an LPR

Change/Modify/Amend an LPR

Modify an LPR

APPLICATIONS

All Applications

Issued LPRs

Manage LPR's

MY COMPANY'S

Payments

Inspections

Revision Requests

Facility

PERSONAL

Administrator

All Applications

Application Name Status Select an Option [Clear](#) [Search](#)

APPLICATION NAME	CONTACT NAME	LPR CONFIG	STATUS	ACTION
A-607776	UT Demo ss	RAM Specific License	Issued	Request for Amendment

11

Delete LPR

Clicking “Delete an LPR” will take the users to the “All Applications” page where the users are able to search for their application and click on the “Delete” button to delete the application. This only applies to draft applications.



Delete LPR

Delete an LPR

Delete an LPR

APPLICATIONS

All Applications

Issued LPRs

Manage LPR's

MY COMPANY'S

Payments

Inspections

Revision Requests

Facility

PERSONAL

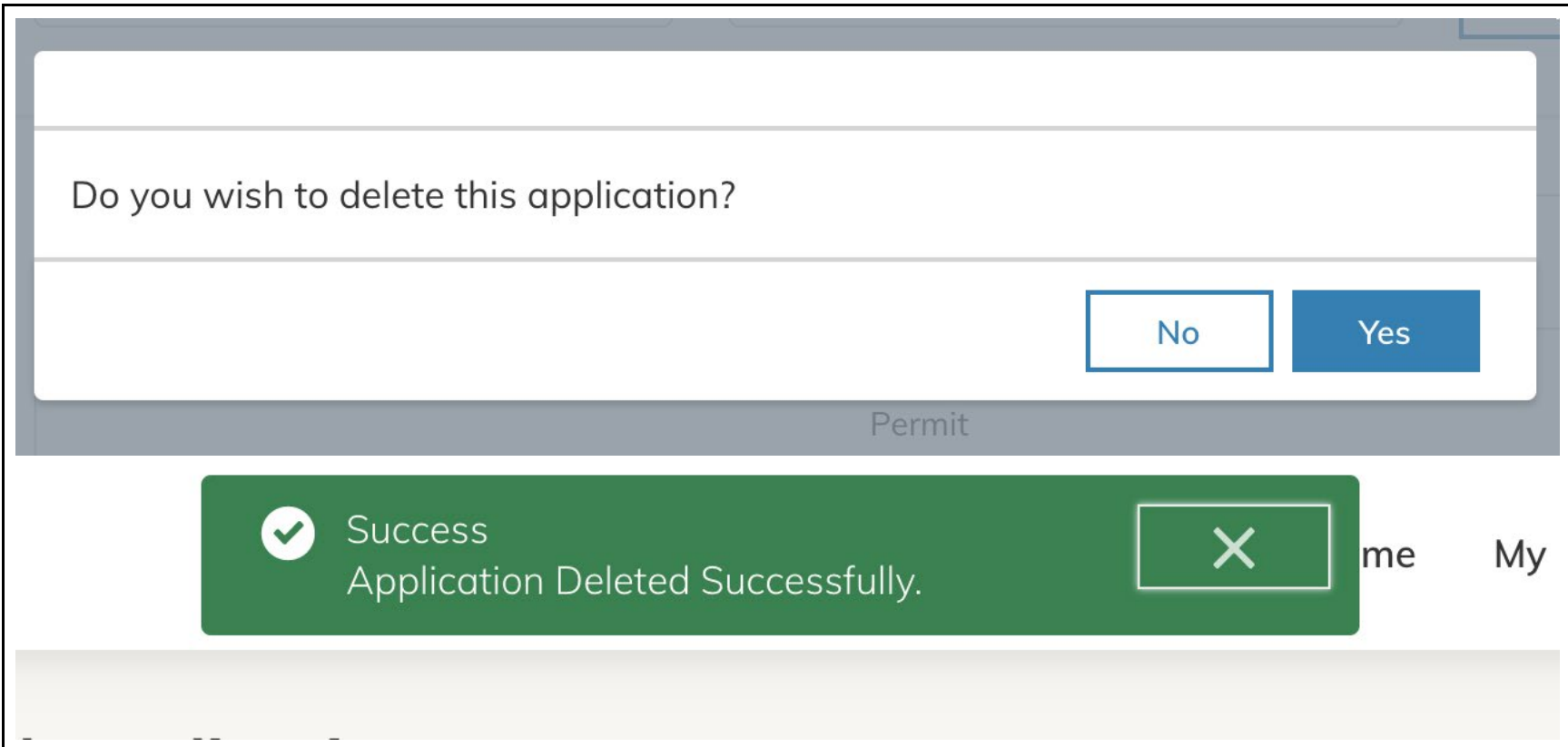
Administrator

All Applications

Application Name

Status Select an Option
Clear
Search

APPLICATION NAME	CONTACT NAME	LPR CONFIG	STATUS	ACTION
A-232285	Samiksha Bhatnagar	RAM Specific License	Draft	Delete
A-232283	Samiksha Bhatnagar	X-Ray Machine Registration	Draft	Delete
A-232282	Samiksha Bhatnagar	RAM Registration of a Generally Licensed Device	Draft	Delete
A-232195	Samiksha Bhatnagar	Qualified Experts (QEs)	Draft	Delete
A-232184	Samiksha Bhatnagar	RAM Reciprocal Recognition of Licenses	Draft	Delete



12	<p>On the "Payments" navigation tab, users are able to check the status of their payment for any application. They can search their application if it is not displayed on the page. If the status is "Pending" users can pay by clicking on the "Pay" button. A pop-up page opens with Card and eCheck options. Choosing either of these options will take the user to the Utah DEQ payment portal where users can enter all the appropriate details and submit payment.</p>
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APPLICATIONS

All Applications

Issued LPRs

Manage LPR's

MY COMPANY'S

Payments

Compliance Issues

Inspections

Revision Requests

Facility

Payments

Application Name

Payment Number

Status
Select an Option ▼

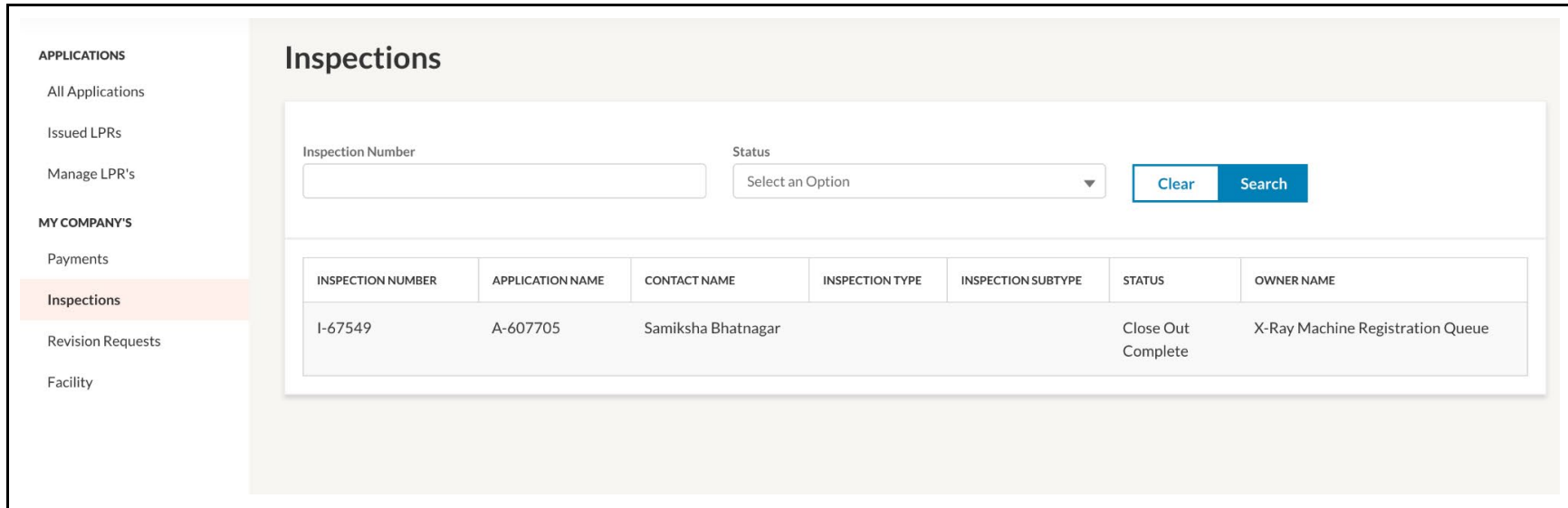
Clear
Search

APPLICATION NAME	PAYMENT NUMBER	STATUS	AMOUNT	PAY
A-0777	T-01065	Pending	520	Pay
A-0777	T-01068	Paid	520	

13

My Company's Inspections (This feature is not used by all Division programs.)

Users may be able to see information about scheduled inspections and completed inspections by clicking "Inspections" under the "My Company's" header in the left side menu. Some Division programs may choose not to provide this information in the Community Portal. If the information the user is seeking is not available, please click "Contact Us" at the top of the page and contact the appropriate Program Manager. This same information can be accessed on the Portal Dashboard page in the Inspections table.



INSPECTION NUMBER	APPLICATION NAME	CONTACT NAME	INSPECTION TYPE	INSPECTION SUBTYPE	STATUS	OWNER NAME
I-67549	A-607705	Samiksha Bhatnagar			Close Out Complete	X-Ray Machine Registration Queue

14

My Company’s Reports (This feature is not used by all Division programs.)

Clicking on “Reports” under the “My Company’s” header in the left side menu will open up two additional options, “Quarterly Reports” and “Annual Reports”. Clicking these menu choices will take Users to either the “Quarterly Reports” page or the “Annual Reports” page. On these pages Users can view previously submitted Quarterly and Annual reports.

APPLICATIONS

- All Applications
- Issued LPRs
- Manage LPRs

MY COMPANY'S

- Reports
- Quarterly Reports
- Annual Reports
- Work Episodes
- Payments

Quarterly Reports

LPR Number # Facility Name

[Clear](#) [Search](#)

APPLICATION REPORT NUMBER	LPR NUMBER	FACILITY NAME	QUARTER SELECTION	CALENDAR YEAR	SUBMITTED DATE/TIME	VIEW
AR-0042	2216	SW Testing	Quarter 2 (April 1 - June 30)	2022	7/22/2022, 10:12 AM	👁

APPLICATIONS

- All Applications
- Issued LPRs
- Manage LPRs

MY COMPANY'S

- Reports
- Quarterly Reports
- Annual Reports
- Work Episodes
- Payments
- Inspections
- Revision Requests
- Facility

PERSONAL

- Administrator

Annual Reports

LPR Number # Facility Name

[Clear](#) [Search](#)

APPLICATION REPORT NUMBER	LPR NUMBER	FACILITY NAME	CALENDAR YEAR	SUBMITTED DATE/TIME	VIEW
AR-5201	RF-0004	Rail Splitter Inc.	2022	11/2/2022, 9:18 AM	👁
AR-0057	2224	SW Testing		7/27/2022, 9:05 AM	👁
AR-0043	2205C	SW Testing		7/22/2022, 11:20 AM	👁
AR-0041	2216	SW Testing		7/27/2022, 8:34 AM	👁
AR-0034	2217	SW Testing		7/20/2022, 8:26 AM	👁

<p>15</p>	<p>My Company's Work Episodes (This feature is not used by all Division programs.)</p> <p>Clicking on "Work Episodes" under the "My Company's" header in the left side menu will open up the "Work Episodes" page. On this page Users can view submitted Work Episodes, the start and end dates and the status of the Work Episode application.</p>																
<p>APPLICATIONS</p> <ul style="list-style-type: none"> All Applications Issued LPRs Manage LPRs <p>MY COMPANY'S</p> <ul style="list-style-type: none"> Reports Work Episodes Payments Inspections Revision Requests 	<div style="border: 1px solid #ccc; padding: 10px;"> <h3 style="margin-top: 0;">Work Episodes</h3> <div style="margin-bottom: 10px;"> <input type="text" value="Work Episode Number"/> <input type="text" value="Status"/> <input type="text" value="LPR Number #"/> <input type="button" value="Clear"/> <input type="button" value="Search"/> </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>LPR NUMBER</th> <th>WORK EPISODE NUMBER</th> <th>WORK START DATE</th> <th>WORK END DATE</th> <th>CLIENT NAME</th> <th>SUBMITTED DATE/TIME</th> <th>STATUS</th> <th>VIEW</th> </tr> </thead> <tbody> <tr> <td>RL-22-0006</td> <td>AWE-0010</td> <td>2022-12-01</td> <td>2022-12-03</td> <td>Abraham Lincoln</td> <td>11/30/2022, 9:17 AM</td> <td>Issued</td> <td style="text-align: center;">👁</td> </tr> </tbody> </table> </div>	LPR NUMBER	WORK EPISODE NUMBER	WORK START DATE	WORK END DATE	CLIENT NAME	SUBMITTED DATE/TIME	STATUS	VIEW	RL-22-0006	AWE-0010	2022-12-01	2022-12-03	Abraham Lincoln	11/30/2022, 9:17 AM	Issued	👁
LPR NUMBER	WORK EPISODE NUMBER	WORK START DATE	WORK END DATE	CLIENT NAME	SUBMITTED DATE/TIME	STATUS	VIEW										
RL-22-0006	AWE-0010	2022-12-01	2022-12-03	Abraham Lincoln	11/30/2022, 9:17 AM	Issued	👁										
<p>16</p>	<p>My Company's Payments</p> <p>Clicking on "Payments" under the "My Company's" header in the left side menu will open up the "Payments" page. On this page Users can view a list of all invoices and the status of each invoice. If an invoice was sent to the User via email the User can view a copy of the invoice by clicking the icon in the "View" column. For new applications and renewals user will not be sent an actual invoice. Users can also make payments by clicking on the "Pay" button for invoices with the status of "Pending." These features, except for the ability to view invoices, is also available on the Portal Dashboard page in the Invoices table.</p>																

APPLICATIONS

- All Applications
- Issued LPRs
- Manage LPRs

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- Reports
- Work Episodes
- Payments
- Inspections
- Revision Requests
- Facility

PERSONAL

- Administrator

Payments

Application #

Invoice Number

Invoice Status Select an Option

APPLICATION NAME	INVOICE NUMBER	STATUS	AMOUNT	VIEW	PAY
A-612158	T-615443	Paid	4810		
A-612153	T-615440	Paid	45		
A-612152	T-615439	Paid	45	👁	
A-612152	T-615438	Paid	90		
A-232226	T-615433	Pending	45		<input type="button" value="Pay"/>

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My Company's Revision Requests

Clicking on "Revision Requests" under the "My Company's" header in the left side menu will take Users to the "Revision Requests" page where they can see the status of all revision requests. Users can search for the revision request application if it is not displayed on the page by providing a revision request number. By clicking on the eye icon, the user can see the revision request details and can respond to the request.

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Revision Request

Revision Request Number

Status

Select an Option ▼

Clear
Search

REVISION REQUEST NUMBER	DESCRIPTION	APPLICATION	STATUS	
RRN-0101	text 123	A-607705	Resolved	👁
RRN-0099	text	A-607705	Applicant Re-submission	👁

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On the left side of the Detail Page the user will see the date of the Revision Request and a brief description. On the upper right of the Detail Page the user can access documents from the Division containing details about the Revision Request the File Name box. Below the File Name box the user will see the Revision Request Due Date.

DETAIL PAGE

RRN-0093 Edit

Use the Upload Files button to submit your revised documents.

Or drop files

FILENAME	ACTION
This is a Test.docx	🗑️
BoardStatementFiveYear.docx	🗑️

Revision Request Date

2021-07-29 12:00:00

Revision Request Description

Salesforce Sans 12
B I U S
≡ ≡ ≡
🔗 📎 I

This is a test.

Revision Request Due Date

2021-07-31

Applicant Comments

Salesforce Sans 12
B I U S
≡ ≡ ≡
🔗 📎 I

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To respond to a Revision Request the user must click the Edit button in the upper right corner. The user can now upload documents by clicking the Upload Documents button and can type comments in the Applicant Comments box on the lower right. The user can save the response as a draft by clicking on the Save as Draft button and return at a later date to finish the response or the user can click the Submit button to submit the response.

DETAIL PAGE

RRN-0095 [Cancel](#) [Save as Draft](#)

Use the Upload Files button to submit your revised documents.

[Upload Files](#)

Or drop files

FILE NAME	ACTION
No Records Found	

Revision Request Date

2021-08-06 12:00:00

Revision Request Description

Salesforce Sans 12 B I U S ≡ ≡ ≡ ≡ ≡ ≡ ≡ ≡

≡ ≡

Testing.

Revision Request Due Date

2021-08-13

Applicant Comments

Salesforce Sans 12 B I U S ≡ ≡ ≡ ≡ ≡ ≡ ≡ ≡

≡ ≡

[Back](#) [Submit](#)

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My Company's Facility

Clicking on "Facility" under the "My Company's" header in the left side menu will take Users to the "Facilities" page where they are able to see the current facilities they have listed under their account. Users are also able to add facilities by clicking the "Add New Facility" button. Users can edit facility information by clicking the pencil icon and delete a facility by clicking the trash can icon.

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Facility

PERSONAL

Administrator

Facilities

Add and manage Facilities

On this page portal users with the appropriate level of access can add a new facility to their account or edit the details for an existing facility.

Back
Add New Facility

NAME	ADDRESS	PHONE NUMBER		
UT India Hyd Facility	Hitech City, Knowledge City, Hyderabad, Telangana, 500084	(966) 631-9861	✎	🗑
UT Jaipur Facility	Street 101, Jaipur, Rajastham, 546738	(565) 667-6655	✎	🗑

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Users as Administrators

If a user's Level of Access is "Administrator" the User will see the "Personal" header in the left side menu is able to click on "Administrator". Users with Administrator access can add new users for their account and give them access to use the portal. They can also remove a user's access.

APPLICATIONS

- All Applications
- Issued LPRs
- Manage LPR's

MY COMPANY'S

- Payments
- Inspections
- Revision Requests
- Facility

PERSONAL

- Administrator

Administrator

Add and Manage Access

On this page an account administrator can add portal users for their account, change a users level of access and remove a users access to the portal. It is recommended that accounts have two administrators so that if one leaves employment at the company there is another administrator to manage the account.

Back
Add New User

SALUTATION	FIRST NAME	LAST NAME	USERNAME	EMAIL	ACTIVE	LEVEL OF ACCESS	ACCESS
Ms.	Sravya	Guda	sravya.guda+uticon@mtxb2b.com	sravya.guda+uticon@mtxb2b.com	<input checked="" type="checkbox"/>	Administrator ▼ 📄	Remove Access
Ms.	Sonal	AgarwalUAT	sonal.agarwal+utuat@mtxb2b.com	sonal.agarwal@mtxb2b.com	<input checked="" type="checkbox"/>	Administrator ▼ 📄	Remove Access
Ms.	sonal1	sahni1	sonal.agarwal+test1@mtxb2b.com	sonal.agarwal+test1@mtxb2b.com	<input checked="" type="checkbox"/>	Editor ▼ 📄	Remove Access

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Administrator can click on the “Add New User” button and a pop-up for adding new user’s details will open, see below. The new user will receive an email to set up a password for the portal.

Version 3

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Home Contact Us My Profile

Add New User

Add new User Text

Salutation	* First Name
Select an Option	<input type="text"/>
* Last Name	Job Title
<input type="text"/>	<input type="text"/>
Role	* Email Address
Select an Option	<input type="text"/>
* Level Of Access	Mailing Street
Viewer	<input type="text"/>
Mailing City	Mailing State
<input type="text"/>	<input type="text"/>
Mailing Zipcode	
<input type="text"/>	

Cancel Save



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Administrator can change the “Level of Access” and save the changes for the users. “Administrator” can perform all functions in the portal. “Editor” can create, edit, and submit applications and make payments but cannot add or remove users or change users Level of Access. “Viewer” can only view information in the portal but cannot make any changes. “Financial Staff” only has access to make payments.

APPLICATIONS

All Applications

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PERSONAL

Administrator

Administrator

Add and Manage Access

On this page an account administrator can add portal users for their account, change a users level of access and remove a users access to the portal. It is recommended that accounts have two administrators so that if one leaves employment at the company there is another administrator to manage the account.

Back
Add New User

SALUTATION	FIRST NAME	LAST NAME	USERNAME	EMAIL	ACTIVE	LEVEL OF ACCESS	ACCESS
Ms.	Sravya	Guda	sravya.guda+uticon@mtxb2b.com	sravya.guda+uticon@mtxb2b.com	✓	Administrator	Remove Access
Ms.	Sonal	AgarwalUAT	sonal.agarwal+utuat@mtxb2b.com	sonal.agarwal@mtxb2b.com	✓	Administrator	Remove Access
Ms.	sonal1	sahni1	sonal.agarwal+test1@mtxb2b.com	sonal.agarwal+test1@mtxb2b.com	✓	Administrator	Remove Access

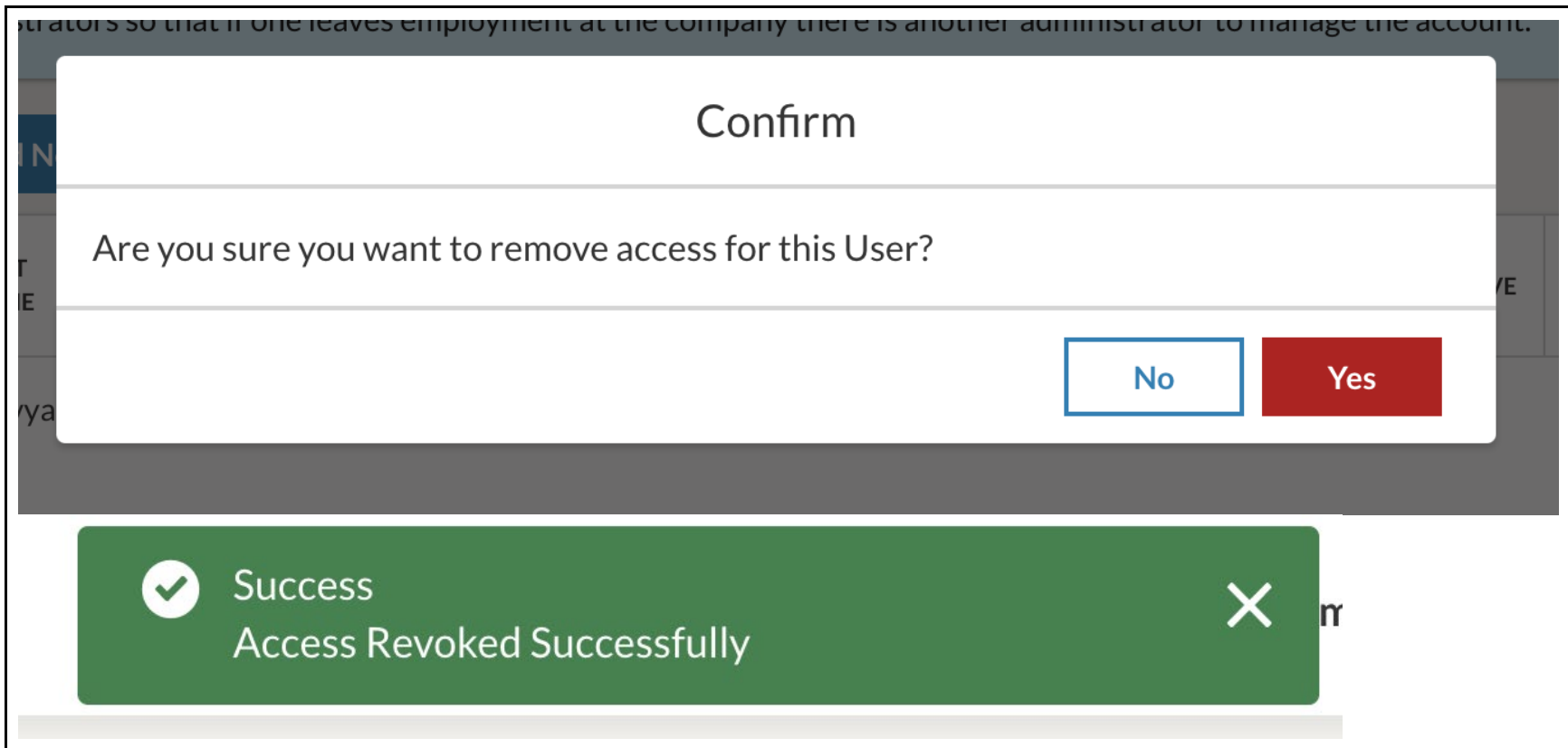
Administrator

- ✓ Administrator
- Editor
- Viewer
- Financial Staff

Save

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Administrator can remove Users and revoke the portal access by clicking on the "Remove Access" button and confirming the action.



25	Administrator can give access back to the user if it has been revoked by clicking on "Enable Access" confirming the action.
----	---

APPLICATIONS

- All Applications
- Issued LPRs
- Manage LPR's

MY COMPANY'S

- Payments
- Inspections
- Revision Requests
- Facility

PERSONAL

- Administrator

Administrator

Add and Manage Access

On this page an account administrator can add portal users for their account, change a users level of access and remove a users access to the portal. It is recommended that accounts have two administrators so that if one leaves employment at the company there is another administrator to manage the account.

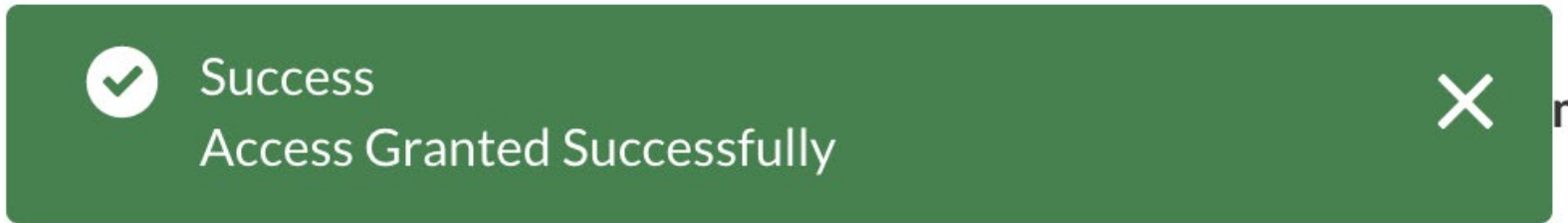
Back
Add New User

SALUTATION	FIRST NAME	LAST NAME	USERNAME	EMAIL	ACTIVE	LEVEL OF ACCESS	ACCESS
Ms.	Sravya	Guda	sravya.guda+uticon@mtxb2b.com	sravya.guda+uticon@mtxb2b.com	<input checked="" type="checkbox"/>	Admini: ▼	Remove Access
Ms.	Sonal	AgarwalUAT	sonal.agarwal+utuat@mtxb2b.com	sonal.agarwal@mtxb2b.com	<input checked="" type="checkbox"/>	Admini: ▼	Remove Access
Ms.	sonal1	sahni1	sonal.agarwal+test1@mtxb2b.com	sonal.agarwal+test1@mtxb2b.com	<input checked="" type="checkbox"/>	Editor ▼	Remove Access
	Test	User	samiksha.bhatnagar+test@mtxb2b.com	samiksha.bhatnagar+test@mtxb2b.com	<input type="checkbox"/>	Viewer ▼	Enable Access

Confirm

Are you sure you want to give access for this User?

No
Yes



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Miscellaneous Document Submission

The "Miscellaneous Document Submission" feature is found in the menu bar at the top of the page. The various programs in the Division may use this feature differently. Use this document submission feature to submit documents that are not directly connected to an application for a license, permit, or registration. This feature can be used to submit reports, sample data, general correspondence, etc. If you are unsure about submitting your document with this feature, please click Contact Us then contact the Program Manager for your specific program. Clicking on "Miscellaneous Document Submission" opens the first step in the document submission process.

<p> Home Contact Us My Profile Miscellaneous Document Submission </p>	
<div style="border: 1px solid black; padding: 10px;"> <h3>Miscellaneous Document Submission</h3> <div style="border: 1px solid #ccc; padding: 10px; margin: 10px 0;"> <p style="background-color: #e0f0ff; padding: 5px;">Use this document submission feature of the portal to submit documents that are not directly connected to an application for a license, permit, or registration. This can be used to submit reports, sample data, general correspondence, etc. If you are unsure about submitting your document with this feature, please click Contact Us then contact the Program Manager for your specific program.</p> </div> <p>* Choose a Program</p> <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 10px;"> Select Program ▼ </div> <p>Comments</p> <div style="border: 1px solid #ccc; height: 40px; margin-bottom: 10px;"></div> <div style="text-align: right;"> <div style="background-color: #0070c0; color: white; padding: 5px 15px; border-radius: 3px; cursor: pointer;">Upload Documents</div> </div> </div>	
<p>27</p>	<p>The User selects the program that the document belongs in from the choices in the dropdown menu by clicking on the down arrow on the right side of the “Choose a Program” field. Depending on the program chosen the User may have to choose a sub-program. The User can enter any comments into the Comments field. The User then clicks the “Upload Documents” button. Clicking this button opens the Upload Files box. Users can upload more than one file. The maximum size for each file is 2 MB.</p> <p>After uploading the documents, the User clicks the “Submit” button to submit the documents. The User will get a success message when the document submission is completed successfully. The success message contains the reference number (MD-XXXX) that the User should use to reference the submission when communicating with the Division.</p>

Upload Files

DOCUMENT NAME	ACTION
2018-166-508.pdf	
This is a Test.pdf	

[Upload Files](#)

Or drop files

Cancel
Submit

✓

Success

MD - 0069 Documents Uploaded!

✕

26	<p>My Profile</p> <p>By clicking on “My Profile” in the menu bar at the top of the page a user can edit the information in their profile information.</p>
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